

SALES POLICIES, QUALITY & CUTS



IN ORDER TO PROVIDE YOU A BETTER SERVICE AND REINFORCE OUR COMMERCIAL RELATIONSHIP, WE WANT TO SHARE OUR SALES POLICIES.

SALES POLICIES

- 1. To obtain a credit line, you must fill up a credit application to start a credit investigation, once approved you will receive an approval letter confirming amount/payment deadline, this letter should be signed by both parts (only applies for national clients).
- 2. The first 3 PO's must be upfront.
- 3. The price is agreed with each client, every change you will be noticed in advance.
- 4. The delivery date is 21 days once confirmed the PO, in case of a delay we will let you know and renegotiate a new delivery date.
- 5. For International clients we will respect the delivery date, as long as the delivery date considers 21 days.
- 6. The minimum is 753 sq.ft. per color, in case of request lower quantities the price increase a 10% from the base price and will be delivered in 30 days.
- 7. Is responsibility of the Company had a master signed by the client. The master endorses: thickness, tone, concept and will be change when this lose the characteristics.

PAYMENT POLICIES

- 1. The Company only receive full payments per invoice, according sales agreements.
- In case of no-payment, deliveries and PO in progress will be hold until regularization of payments or a new negotiation.

DELIVERY AND RETURN POLICIES

- 1. Returns are accepted when the product is out of the accorded specifications (tone variation, thickness, finish)
- 2. Is responsibility of the client review the product within the first 8 days after the invoicing date, after this date the company do not accept the return.
- 3. Without exception will be accepted as return cutted product.
- 4. The Company will not accept charges or return without pre notice and the validation of the commercial area of the Company.
- 5. As our products are from animal origin, the client will accept a tolerance in the selection depending the case and particular agreements of the product.

 The general selection distribution could be of the following mode: 40% A, 40% B y 20% C.
- 6. Delivery time is 15 working days, once the official PO has been confirmed. In case of a possible breach the company should advice the client and renegotiate a new delivery date.
- 7. The client will accept a tolerance of -5% and +5% in the deliveries against requested quantities.
- 8. The samples requested have to be approved by General Manager, once released the delivery time is from 12 to 21 working days.
- 9. All the samples have cost.



LEATHER & CUT GUIDE REFERENCE FOR QUALITY & CUTS

BETTER BEST BEND DOUBLE BEND COMMON CUT NAMES COMMON CUT NAMES COMMON CUT NAMES COMMON CUT NAMES WHOLE SIDE BELLIES SHOULDER DOUBLE BEND